- Exhibit A -

Resolution No. 464 of December 18, 2023

ULSTER COUNTY PUBLIC TRANSPORTATION LEVEL-OF-SERVICE POLICY

In furtherance of its mission to provide quality public transportation to meet the needs of the residents of Ulster County in a safe, effective, and reliable manner, the following goals shall guide the progressive development of a robust public transit system for Ulster County-shall ensure the following:

- 1. Provide daily access, **including weekends and holidays**, to public transportation in every city, town, village and United States Census Designated Place in the County;
- 2. Operate all fixed route bus and paratransit services during all hours in which the roadways of the County shall be open to public travel, continuously throughout daily service hours without planned service breaks, and in the case of fixed routes at periodic intervals no greater than one hour in between runs in each direction, and at no greater than 15 minutes within urban and village centers and to all destinations within service areas; and
- 3. Schedule Provide regular fixed-route and paratransit services to such that, for accommodate the hours and locations of any County facility open for to the public business and accessible by public transportation, the last fixed-route bus runs, as well as the final return trip for any paratransit riders, shall depart no earlier than half an hour following the regularly scheduled nightly closure of such facility, including the location of Committee Meetings and Sessions of the Legislature;
- 4. Ulster County Area Transportation (UCAT) shall not remove any fixed-route service unless it shall have operationalized an alternative providing substantially similar service to the affected area;
- 5. UCAT Publish policy and practice for special-event service and shall not assign any employee to a special event unless all concurrent regular services are fulfilled;
- 6. Provide express-bus routes, having a principal purpose to travel between municipalities, and shall provide local-bus routes, having a principal purpose to travel within and/or around a city, a village, a hamlet and/or adjacent areas, including residential, commercial, industrial and tourist sites of origin or destination serving at least the number of individuals who would fill UCAT's smallest bus; and in so doing shall coordinate with, and negotiate contributions of funds and/or further resources toward services within, such municipalities, areas and sites;
- 7. UCAT, in planning and delivering its services, shall Provide transportation services for all County residents who cannot motor privately, prioritizeing

- access for basic needs, including but not limited to food, housing, education, health care, childcare, as well as for work and leisure, for the public individuals and groups who are low-income, low-wealth, lacking personal transportation and/or have a mobility-related disability, including youth and elders;
- 8. Provide transportation services to Social Services clients living in temporary/emergency housing, for such purposes included but not limited to travel to and from their placement in such housing; Social Services; other community- / human-service organizations; employment; job interviews; school; groceries and other necessary and sufficient shopping; permanent-housing searches; medical appointments and storage units;
- 9. Consider public-transportation accessibility as a criterion for its proposed projects intended for public access including private partnerships, as well as for any award of funds;
- 10. Pursue efforts to achieve and promote publicly coordinated and funded alternatives to private, individual motoring, by prioritizing, and shifting investment toward, public and collective infrastructure including mass transit and non-motor / active transportation, and away from individual, private motoring;
- 11. Operate transit services upon all County-owned roads;
- 12. Ensure availability and accessibility of paratransit services to all potentially eligible County residents.